



LVE Employee Spotlight

Lynda Johnson, Receptionist

Lynda Stevens was raised in Monrovia, Calif., 25 miles east of Los Angeles. She was the third of nine siblings. Having been raised in a small town, Lynda aspired to live in a larger city full of opportunities. She married her high school sweetheart Reginald Johnson. They had a daughter, Shaun, and moved to the “big city”, Los Angeles, where Lynda found employment as a switchboard operator for Dart Industries. (Plug in cords!). She was mentored by longtime professional operator Pearl Mosher, who taught her “old school” phone etiquette, which came in handy in future endeavors.

Three years later she was working as a receptionist at New World Pictures in Century City. Lynda enjoyed working behind the scenes in the motion picture industry and met many stars along the way.

It appeared Lynda found her niche until TWA came calling. On a dare from one her New World co-workers, Lynda applied for the position of flight attendant. She had not expected to be hired because there were more than 10,000 applicants (cattle call). Only a few hundred



would be chosen. Five interviews later, Lynda was accepted as a new hire flight attendant and sent to training in New York for eight weeks. Lynda was able to experience international travel as she always wanted to see the world. Meeting, entertaining and talking to people came naturally for Lynda as she drew on her previous experience as a receptionist. Taking the opportunity to do what she defines as “from the heart” work, Lynda joined TWA’s Community Affairs Division.

Since 1979, before joining TWA, Lynda volunteered to mentor underprivileged children. She would visit local schools and speak to students from K-12th grades. She would continue to work with children for the duration of her time with TWA and beyond.

Two years later Lynda was promoted to International Flight Service Manager (head flight attendant). Her Boeing 747 crews included 14-17 flight attendants and 5 pilots. The passenger load was usually 450. This was especially challenging for Lynda because she was solely responsible for the outcome of each flight. This position prepared her for her next promotion,

Inflight Supervisor, six years later. Her duties included hiring and training flight attendants, conducting inflight assessments to ensure safety, service and grooming standards were met. In between flights Lynda and her daughter Shaun worked as models for McDonald Richards, a commercial print agency in Manhattan.



In September of 2001 a mass furlough left many crew members unemployed. Lynda was offered a position in St Louis but opted to retire instead. During that time, she worked for Spherion Temporary Staffing as a receptionist. Assignments included Vanity Fair, New York Jets and relief receptionist at Spherion.

A year later she applied for a Supervisor position at Jet Blue. Her duties were the same as with TWA. She remained with Jet Blue for five years before she realized she needed a change.

In 2008, Lynda moved to San Diego. She went to work for Legal Aid as a Medicare/ Medicaid Specialist, assisting elderly clients in enrolling in various government programs. She was laid off after nine months of employment. Shortly thereafter, she was asked to join a Congressional team on a trip to South Africa. The mission included visiting schools, hospices and various villages near Johannesburg. She also had the opportunity to observe meetings with the Prime Minister Kgalema Motlanthe.

After returning from South Africa, Lynda went to work for ACT, an agency that provided transportation for senior citizens. In 2012, ACT lost their contract with the city of San Diego, which prompted Lynda to move to Las Vegas in February of 2013.

Lynda’s career at LVE began as a temporary receptionist in February of 2013. In July of the same year, she was offered a permanent position, which she gladly accepted. She enjoys the passion and enthusiasm from customers as well as co-workers. She considers the front desk “the best seat in the house!” and LVE the best working environment ever!



THE JOHNSON FILE

Hobbies: Reading, attending vintage car shows, listening to Broadway musicals and collecting classic movies

FAVORITE QUOTE

“KINDNESS: is best served in generous portions.”
– Lynda Johnson