

FIVE FLAGS CENTER ARENA TECHNICAL SERVICES STATEMENT

Updated Dec 14, 2015

This pamphlet is designed to allow you, the user, to become more familiar with the available equipment and location of the Five Flags Arena. We hope that this booklet will be an aid in planning your event/production. The Center Staff will be more than happy to answer any questions or assist you with your planning, so your stay in the complex will be a smooth and pleasant one.

Location of Five Flags Arena: The Center is bordered by 4th, 5th, Main and Locust Streets.

HWY. 20 East or West, come to the west side of the Mississippi River bridge and turn north on Locust Street (first street to the north and west of the bridge) - take Locust five blocks to 5th Street.

HWY. 151/61 North or South, take the turn off for HWY. 20. Once on the turn off stay in the right hand lane, turn right at the first stoplight. You are now on Locust St. Take Locust five blocks to 5th Street.

Mailing & Shipping Address:

Dubuque Five Flags Center
405 Main St.
Dubuque, IA 52001

Center Personnel:

General Manager:	HR Cook
Director of Finance:	Don Howes
Director of Events and Operations	Shaun Rice
Event Manager:	Ali Levasseur
Mechanical Operations Manager:	Bob Richardson
Technical Production Manager:	Daniel A. Holtkamp
Box Office Manager:	Alyson Tasker
Marketing Coordinator	Kelly Spreitzer
F&B Manager:	Angie Cross

Telephone & Internet:

Main Office	563-589-4254	
Box Office	563-589-4258	
Fax	563-589-4351	
Production 1	563-589-4379	Must have own phone, phone lines are only useable during show date.
Production 2	563-589-4380	Must have own phone, phone lines are only useable during show date.

Wi-Fi Internet available, password protected

General Arena Information:

Capacity: 5,200 (festival seating, no chairs on the floor), ½ HOUSE CAPACITY: 3,500
Doors Open: 1 Hr. prior to show time
Backstage Phone: Listed above
Floor Size: 238' x 92' (at maximum)
Note: Please ask for correct floor information before planning your show.
Building Type: Arena/Ice Rink
Built: 1979
Square Footage: 24,512 (Including Ball Room)

Load-in Information:

Parking: All vehicles must park on street (5th Street, North side of building)

Loading Door: 20'h x 10'w (on 5th St)

Stage Door: 6'h x 2'-8" w (on 5th St)

Note: Trucks and cars may only park in the building for Load in and Load out, vehicles will not be allowed in the building when the audience is in the building.

Number of trucks at one time: Up to 3, depending on stage placement, otherwise 1 truck at a time.

Obstacles: Busy streets with narrow doors.

Stage Information:

Proscenium: No

Manufacturer: StageRight

Module size: 4' wide by 8' long

Number Available: 110 decks and 36 frames: 60 ft. X 40 ft. *Please note: Max width of stage is 84 ft. in the room.*

Stage Height Range: 4ft. to 6ft.

Barricade: Yes, 120 feet blow through Manufacturer: StageRight

Step Units: 3

Hand Rails: A limited amount is available for the StageRight Stage.

Stage Skirt: Yes, black in color.

Who Builds: Stage: Stagehands

 Wings: Stagehands

 Mixer: Stagehands

Electrical Power:

<u>Amps</u>	<u>Phase</u>		<u>Distance from Upstage Center</u>
600	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
200	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
200	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
400	3/0	Tails only	

With cam-locks connection, neutral and ground reversed on the 600 and 200 amp disconnects.

Power Drops: single 20 amp U-Ground connector or double duplex outlet per box, single phase are located throughout the Arena on our overhead catwalks and can be placed almost anywhere in the Arena.

Curtains: Approximately 600 linear feet of varying black velour curtains 26' high

Dressing Rooms:

<u>#</u>	<u>Size</u>	<u>Distance from Stage</u>	<u>Restroom/Shower</u>
1	16 x 16	Depends on stage placement	Yes/Yes Locker Room
2	14 x 16	Depends on stage placement	Yes/Yes Locker Room
3	14 x 16	Depends on stage placement	Yes/Yes Locker Room
4	14 x 16	Depends on stage placement	Yes/Yes Locker Room
5	8 x 21	Depends on stage placement	Yes/Yes Chorus Room
6	8 x 21	Depends on stage placement	Yes/Yes Chorus Room

Misc Info: Dressing rooms 1 thru 4 are locker rooms are located under Permanent Seating 1-7 (on the south side of the Arena) and are accessed thru Gate B; the other two dressing rooms are across Arena (on the North side).

Locker Rooms 2 & 3 can be made into one large dressing area. There is a hallway in between rooms 1 & 2, which can be used as a dressing or tuning area.

Lighting and Sound:

Intercom: Yes, Clear-Com Location: Hardwired throughout the arena.

17 single muff headsets, 14 double muff headset, 27 belt pack

Lighting Fixtures: Some in-house lighting is available, but only by prior arrangement.

PAR 64: 32 all medium lamps

Par 64 on Double Hung Truss: 120k, Lamps: Medium

Sound: Some in-house sound is available, but only by prior arrangement.

House Lighting: The house lights are controlled from the arena light booth.

Two types of house lighting are available: Dimmable house lighting with incandescent fixtures and metal halide fixtures (Non-dimmable).

Rigging:

Rigging: Easy

Height: 35' to bottom of steel - 42' to roof

Floor to bottom of beam: 35' Beam to top: 42'

Beam weight limit: 6,000 lbs./beam. With a few beams at a limit of 2,000 lbs.

Beam structure: Open truss

Building top: Gradual rise

Manlift: Yes

Catwalk: Yes Rig from Catwalk: No

Spread of beams/Beam length: Building width

Width between beams: 7'

Advance: If needed

Remarks: Easy building to rig - lots of open steel with some obstructions. Must rig from top steel.

In-House Rigging Equipment

14: 1/2 ton motors, 7 – 1 ton motors

38: 10', 5 – 5' 15" triangle truss

10: Double hung lighting truss

All other rigging needs must be brought with show or rented from 3rd party

Other Information:

Runner: Ask for additional information in advance

Piano: Available for rent by prior arrangement. The pianos are tuned on an as needed basis.

Make: Yamaha Grand Piano Size: 7ft. Condition: Good Cost: \$150.00

Make: Yamaha Upright Size: 4ft. Condition: Good Cost: \$75.00

Make: Wurlitzer Spinet Size: 3ft. Condition: Fair Cost: \$50.00

Any tuning will be billed to the requesting user group.

Piano Tuner: Brian Marceau Cost: \$100.00 per tune

Hospital: Mercy Hospital (563) 589-8000 8 blocks away

Finley Hospital (563) 582-1882 12 blocks away

Oxygen: Finley-Hartig Home Care (563) 588-8707

Pyrotechnics allowed: Yes

Permits required: Yes and Fire Marshall will be notified

Fire Marshall: Mark Burkle (563) 589-4160

Furniture: None in house.

Plants: Call for recent vendor list

Hotels: Holiday Inn Hotel (563) 556-2000 (connected to Arena)

Hotel Julien Dubuque (563) 556-4200 (2 blocks from center)

Best Western Plus (563) 557-8000 (2 miles from center)

Call for other local hotels/motels information.

Limousine Co: Chariot Limousine (563) 851-7526

Curfews: None

Airport: Dubuque Regional Airport (7 mi away) (563) 589-4127 Carriers: American Airlines/American Eagle

Music Stores: Rondinelli Music/Audio (563) 583-8271

Kephart's (West Music) (563) 583-7333

Scoreboard: There are two scoreboards mounted on the North and West Walls, these scoreboards do not obstruct any rigging.

Equipment available for rent:

Follow spot Lights: Super Trouper Xenon

Number: 4, Throw distance: 75' to 205' (depending on spotlight and stage location)

Locations: There are five follow spot baskets in the arena. One basket is located above Gates A-B-C and the other two are located across from Gates A-C in the ice rink.

House Sound: A small sound system is available in the arena with a 24 channel mixer. No monitors are available.

Chairs: Adequate chairs are available by prior arrangement.

Tables: 4 60in, Serpentine Folding Table

2 60in, Half Round Folding Table

2 60in, Round Folding Table

2 48in, Round Folding Table

50 8ftx2.5ft. Banquet Table

50 66in, Round Folding Table

16 8ftx1.5ft, Conference Table

16 6ftx1.5ft, Conference Table

Bike Rack: 244 total running feet

Pipe and Drape: Enough hardware, drapes, and side poles and drapes to complete 150, (10x10) booths

Tensabarrier: 26 Units: White poles with blue/white chevron tape

12 Units: Black poles with black tape

18 Units: Chrome with misc. length, burgundy ropes

Platforms: Wenger and Versalite brand, separate legs available in increments between 8"-60" Numbers vary please call for details.

Forklift: Komatsu Extensions are available. Lift Capacity: Weight: 6,000 lbs. Height: 12'-10"

Facility Costs:

Stage	In house	\$15.50per man/per hr. of set-up time, 4 hr. Minimum
Forklift	In house	\$25.00/hour (operator included)
Follow-Spot Light	In house	\$125.00 per performance per unit
Barricade	In house	\$15.00 per section plus labor
Telephone	In house	\$75.00/line
Utilities	N/C	\$350.00
Medical	In house	\$42.50/hour
Parking Meter Bags	In house	\$7.00 per
Firemen	Not required	\$42.50
Clean-up	In house	\$350.00

Catering: All catering is in house. Please contact F&B Manager

Staffing:

	<u>Contact</u>	<u>Cost</u>
Police	Ali Levasseur	\$42.50
Security (Uniforms)	Same	\$18.25
Security (T-shirt)	Same	\$15.50
House Manager	Same	\$16.50
Ushers	Same	\$12.00
Ticket Takers	Same	\$15.50

Stagehands: Stagehands are SMG employees

Technical Manager	\$32.50
Stagehands	\$15.50 - 4 hr. minimum
Loaders (can work as hands)	\$15.50 - 4 hr. minimum
Forklift Operator	\$15.50 - 4 hr. minimum
Riggers	\$18.00 - 4 hr. minimum
Electrician	\$32.50 – 4 hr. minimum
Performance:	
Deckmen	\$15.50 - 3 hr. minimum
Follow-spot Operators	\$15.50 - 3 hr. minimum
IATSE Union Rates	Call for current rates

Please see Rate Card for additional equipment and rates.

Misc Info:

Easy in and easy out with quick rigging.

5,200 seat full service arena, with an attached theater building with seating of 711.

Total stage width on West End and East End stage, 60' by 40' with 12' wide by 24' deep sound wings, not to exceed 84'.

Total stage width on a North Side stage, 60' by 40' with 12' wide by 24' deep sound wings, not to exceed 84'. If a larger stage is needed, seats will have to be cut from the floor seating sections.

Seating charts available upon request.