



MidFlorida Credit Union Amphitheatre Venue Details

BOX OFFICE NUMBERS (813) 740-2446 813-600-1001

PARKING

Lots are located adjacent to the amphitheatre and for your convenience parking is included in the ticket price. Premier parking may be purchased on a per show basis. Price varies.

BOX OFFICE HOURS

Located next to the front main gate entrance.

Monday – Friday: 10:00am-5:00pm

Saturday: Onsite sales ONLY.

Use Orient Road Entrance on non-show days.

Tickets can only be purchased in person at the box office.

NO PHONE ORDERS WILL BE ACCEPTED UNLESS IT'S FOR WHEELCHAIR ACCESSIBLE SEATING

TYPES OF PAYMENTS ACCEPTED

Cash, MasterCard, Visa, American Express, Discover

WILL CALL

Location: Box Office

Tickets can be picked up any time after they have been verified by Ticketmaster.

Customer must present the actual credit card used for the purchase, a photo ID and Ticketmaster order number in order to receive tickets.

ACCESSIBLE SEATING This is an accessible venue.

Items NOT Allowed

NO HARD COOLERS

NO LASER POINTERS

NO WEAPONS

NO ANIMALS EXCEPT SEEING EYE DOGS

NO GLASS OR METAL CONTAINERS

NO ALCOHOLIC BEVERAGES OR SOFT DRINKS



Items Allowed

FOOD ALLOWED IN ONE GALLON CLEAR PLASTIC BAG. ONE PER PERSON.

ONE SEALED BOTTLE OF WATER PER PERSON

LOW PROFILE SAND CHAIRS

NO HIGHER THAN 9-INCHES FROM THE GROUND, CHAIR BACK CANNOT EXCEED 24-INCHES

BLANKETS

ONE GALLON SOFT-SIDED COLLAPSIBLE COOLER

UMBRELLAS (TOTE STYLE)

**** NOTE** All small bags, purses, diaper bags and fanny packs will be inspected before they will be permitted into the amphitheatre.

CAMERA POLICY

Personal cameras are allowed in the venue. Flash photography, video and removable lens cameras are not permitted without venue approval.

Due to these increased security measures, patrons will no longer be able to check prohibited items at the claims check booth.

SMOKING POLICY

Smoking IS permitted in Lawn and Plaza areas.

Smoking is NOT permitted in the Pavilion seating area.

RAIN POLICY

Events will take place rain or shine!

CHILDREN RULES

Children 2 years old and under will be admitted free to events as long as they sit in the adult patrons lap and do not utilize an additional seat.

MISCELLANEOUS

Venue Website: www.LiveNation.com.

All shows are Rain or Shine - NO REFUNDS.

No senior or military discounts are available.

Lawn chair rental available inside the gates for \$5 (limited availability).

ATM's available on both plazas.